



Village of Carmacks

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Release: Village of Carmacks Commends MaintainX as Asset Management Solution, Acknowledges Room for Growth

Carmacks, Yukon – September 2024 –

The Village of Carmacks is pleased to announce the successful implementation of **MaintainX**, a comprehensive asset management software, to enhance the management and upkeep of municipal assets. Since its adoption, the system has streamlined various public works, recreation, and facility management tasks, providing the Village with a more efficient way to handle preventive maintenance, work orders, and asset tracking.

MaintainX's Key Benefits:

- **Increased Efficiency:** The digital platform has transformed the way Carmacks manages assets and preventive maintenance. Key municipal assets and maintenance procedures have been digitized, significantly reducing the manual effort required to manage these processes.
- **Improved Communication:** The ability to create work orders, assign tasks, and track progress in real-time has enhanced internal communication across departments, leading to better collaboration and more timely completion of tasks.
- **Ease of Use:** MaintainX offers a user-friendly interface, allowing both new and experienced staff to quickly adapt and utilize the software for everyday tasks. Training sessions have equipped team members with the skills needed to fully leverage the platform's capabilities.

"We're thrilled with the results we've seen so far," Matthew Cybulski, Chief Administrative Officer of the Village of Carmacks. "The system has not only increased the transparency of our operations but has also allowed us to address issues before they escalate. We're looking forward to even greater results as we continue to optimize our usage of MaintainX."

Opportunities for Improvement: While the software has been largely successful, a few challenges have been noted as areas for improvement:

- **Initial Setup Time:** The asset data structure and configuration process took longer than anticipated. Gathering and organizing data from various municipal sites required significant effort and time during the initial phase.

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- **Custom Field Limitations:** The current customization options for fields, while helpful, do not always align with Carmacks' unique asset management needs. Expanding these capabilities would improve the software's adaptability to the Village's specific requirements.
- **Ongoing Support:** Although the MaintainX team provided excellent training and support, the Village recognizes the need for continuous support, especially as the software is rolled out to additional sites and new users.

Overall, the Village of Carmacks is pleased with the implementation of MaintainX and remains optimistic about the system's future role in supporting its growing infrastructure needs.

For more information, contact:

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