



## Village of Carmacks

P.O.Box 113

Carmacks, YT Y0B 1C0

### Animal Control Survey Results Report

Village of Carmacks

Mayor & Council

**Survey Period:** February 1st - May 1st

**Total Respondents:** 66

**Response Methods:**

- Online: 29 responses
- Physical: 37 responses

### Key Findings

#### 1. Overall Satisfaction

- **Dissatisfaction Rate:** Over 80% of respondents expressed dissatisfaction with the current VoC response to animal control issues in Carmacks.

#### 2. Respondent Demographics

- **Pet Ownership:** 90% of respondents are animal/pet owners.
- **Pet Licensing:** Only 30% of the respondents have a pet/animal licensed with the municipality.

#### 3. Preferred Solutions for Animal Control

- **By-law Officer:** 60% of respondents prefer the appointment of a By-law officer as the solution for animal control.
- **Contractor:** 20% of respondents prefer hiring a contractor for animal control.

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- **Service Improvement:** 20% of respondents are open to any improvement over the current state of the service.

#### 4. Fine Schedule Feedback

- **Acceptance Rate:** 65% of respondents have little or no issue with the proposed fine schedule of \$25 per impounding incident.

### Recommendations

Based on the survey results, the following recommendations are suggested for improving animal control in Carmacks:

1. **Appointment of a By-law Officer:** Given the strong preference (60%) for a By-law officer, it is recommended to explore the feasibility and budget implications of appointing a dedicated officer for animal control.
2. **Increase Public Awareness:** With only 30% of pet owners having their animals licensed, there is a clear need for increased public education on the importance of pet licensing and its benefits.
3. **Review of Current Practices:** Conduct a comprehensive review of the current animal control practices and identify specific areas of improvement based on community feedback.
4. **Fine Schedule Implementation:** Proceed with implementing the proposed fine schedule, as the majority of respondents (65%) do not have significant issues with it.

### Conclusion

The survey highlights a clear need for enhanced animal control measures in Carmacks. The community's preference for a By-law officer indicates a desire for a more structured and accountable approach. Addressing the licensing gap and educating the public will also be crucial steps in improving overall animal control services.

This report aims to guide the Mayor and Council in making informed decisions to better serve the community's needs regarding animal control.

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**Date:** May 17<sup>th</sup>, 2024

This report is intended for internal use by the Village of Carmacks Mayor and Council and is based on the feedback from the recent Animal Control Survey. For any further information or clarifications, please contact CAO, Matthew Cybulski.

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